

Honeywick is committed to protecting each customer's privacy.

By user "personal information" we mean any and all information that could identify someone in a personal way and not otherwise publicly available. This Privacy Policy applies to the Honeywick website. We may collect personal identification information from site visitors in several ways including when visitors go to our website or fill out a contact form. Site visitors can browse our website anonymously. We only collect information containing personal identification from website visitors when they voluntarily provide such information to us. Visitors can always choose against providing personal information on our website. We will not share, sell, distribute or lease the personal information of our site "visitors" with any third party services that are unaffiliated. We do not sell any personal information of our clients. When you provide your contact information to Honeywick including your name, phone number and email information or any personal details, we use this to help best respond to your inquiry. We restrict access to any of the personal information that you provide to us to employees who specifically need that information to give you the information that you requested or to respond to your order processing. We are committed to ensuring that your personal information is secure.

In order to safeguard against unauthorized access or disclosure we have put in place suitable electronic, physical and managerial procedures to best safeguard and secure the information we collect from you online. Honeywick retains the right to update this Privacy Policy whenever needed. Site visitors should check this page for updates on how we are working to protect any personal information we receive from this site. Site visitors acknowledge and agree that it is their own responsibility to review this Privacy Policy when visiting the site to stay up-to-date on any changes. By using our website, you signify your acceptance of our Privacy Policy. If you do not agree with the Honeywick website policy, please do not use our website. Your continued use of our website following the posting of changes to this policy is signified as your acceptance of any changes. If you believe that any information we have for you is incorrect or incomplete, please contact us via email or phone and we will make the requested corrections.

This Privacy Policy sets forth our privacy practices with regard to the information that we collect when you interact with our website and services. By accessing Honeywick's website and services, you consent to the information collection and use described within. The use of any information collected is only used for the purpose of providing Honeywick services.

PERSONAL INFORMATION

Users can purchase Honeywick services by completing our online order form and through order forms within the Honeywick control panel. As part of the order form, we will request personal contact information and financial information. Any contact information is used to contact the customer to provide our services and inform you of any new services or information that we think will be of interest to you. Financial information is used only to bill for the Honeywick services purchased.

SECURE FORMS

When collecting personally identifiable information, we use forms protected by industry standard secure sockets layer (SSL) technology. Using SSL protected forms, all personally identifiable information is encrypted during data transport.

DATA RETENTION

We will retain your information as long as your account is active and as needed to provide services to you, and as necessary to comply with legal obligations, resolve disputes, and enforce our agreements.

THIRD PARTY VENDORS

To provide you services, we use third party services. For example, credit card processing companies to fulfill transactions, a email service provider to manage email lists and send bulk email, a domain registrar partner to register your domain names. As required by some partners and services, such as domain name registration, we must share your contact information so that the third party can provide the service.

Third party vendor services that are included or used as part of the Honeywick services have their own privacy policies and you acknowledge that Honeywick has no control over third party policies and is not responsible for their privacy practices. We will provide you with links to Third Party Vendor websites upon your written request.

INFORMATION DISCLOSURE

Honeywick will not disclose or share personally identifiable information with third parties without your permission except when necessary to provide resolution to a service request, to comply with federal or state law or subpoenas, or to comply with liquidation or mergers and acquisition-related activities.

AGGREGATE STATISTICS

Honeywick may use aggregate statistical information to modify our services or improve the usability of our website. We do not use this data to identify you individually. Honeywick may share aggregate statistical information regarding its customers, including survey results, with partners or other third parties. In no way, will this information be personally identifiable.

COOKIES, WEBSITE STATS, IMAGE MARKERS AND OTHER TRACKING SOFTWARE

Honeywick uses cookies, website traffic statistics, image markers, visitor IP address, and other tracking software to help improve our website, services, and marketing effectiveness. For example, we use cookies to analyze repeat visits to our website, we use website statistics to analyze how visitors use and interact with our website and other web properties, we use image markers in email campaigns to understand how many users opened a particular email message, and we use other tracking tools to measure advertising effectiveness.

Users have control over the use of cookies within their web browsers. However, if you reject cookies, your ability to use some features of our site may be limited.

THIRD PARTY ADVERTISERS

Honeywick does not use third-party advertising companies.

OPT-OUT

Honeywick provides an opt-out option for customers who purchase a product or service from Honeywick to unsubscribe from news, announcements and marketing material that we may send to customers from time to time. An unsubscribe link is located at the bottom of all announcement and marketing emails that we send out. If a customer no longer wishes to receive Honeywick newsletters, news, announcements, and promotional email, they may opt-out of receiving them by following the instructions included in such emails and opting out through their control panel.

ACCESSING AND UPDATING PERSONALLY IDENTIFIABLE INFORMATION

If you want to view or update your Personally Identifiable Information, you can do so through the Honeywick Control Panel located at <https://controlpanel.honeywickhosting.com/billing/clientarea.php>. If you cannot log into your control panel, you may contact us at support@honeywickhosting.com and we will assist you. We will respond to your request within a reasonable timeframe. For privacy and security, we may take steps to verify your identity before updates or removal of information.

If you cancel your account, any information that was public prior to cancellation may remain stored on our servers and may remain accessible to the public.

You may request the deletion or restriction of processing of your personal information.

However, Honeywick may not be able to provide all or some of our services, should such personal information be deleted or its use restricted.

If you wish to file a complaint about any of our information collection and use, you can email us at support@honeywickhosting.com and/or you can also contact a local data protection authority.

FORUMS AND BLOG

Honeywick maintains a forum and blog. If you choose to use our forum or blog, please be aware that any personally identifiable information you submit there is public and can be read, collected by other users of the forums and blog and could potentially be used to send you unsolicited messages. Honeywick is not responsible for the personally identifiable information you choose to submit. You may request the removal of your personally identifiable information from our forum or blog at support@honeywickhosting.com and we will do our best effort to remove the content.

As part of the forum, there is a publicly accessible member directory. If you wish to be removed from the directory, contact support@honeywickhosting.com.

BUSINESS TRANSITION

If Honeywick has a business transition, such as a merger or acquisition, or a partial asset sale, it is possible that your personally identifiable information may be part of the assets transferred. You will be notified by email of any such change in ownership or control of your personally identifiable information.

POLICY CHANGES

Honeywick may update this privacy policy in its sole discretion. When updated, we will revise the "last updated" date at the bottom of this page. Your continued use of the website and service constitutes your agreement to this privacy policy and any updates. We will notify you via email when material changes are made to this privacy policy.

If you have any questions about our Privacy Policy, the practices of our website, or your experience on our website, please contact us with the information below.

CONTACT INFORMATION

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